



A message from

## Customer Network Solutions

17/2025

### Easily Replace Inverters in the Connections Portal

4 June 2025

From today, you can upgrade an existing inverter in the [Connections Portal](#) without re-entering all of your equipment details.

#### Here's what's changed:

You'll now see a 'Replace' button under *Current Equipment*. Use it when you're replacing an existing inverter - for example, swapping in a hybrid inverter to support a battery.

#### How it works:

1. Open the Endeavour Energy Connections Portal
2. Select *Connect supply or move assets*, then *Connect a generator* and enter the site details
3. Under *Current Equipment*, click the new replace icon. The old inverter will be removed, and a new field will appear. Enter the new inverter's details.
4. Add any new devices (e.g. battery or panels), then submit your application.

See attached PDF for more information.

#### Why it matters:

There's no need to retype existing device information, meaning faster applications for upgrades.

Kind regards,

**Customer Network Solutions**

